

A Crisis Toolkit:

Collaboration in Navigating International Student Crises

Agenda

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Management**

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Collaborators
through Case
Studies**

03

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Resources**

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Presenters



Tara Braun, Ed.D.

Executive Director of International
Education

Ferris State University



Chris Voss

Associate Director, International
Admissions

Michigan State University



Sally McLeod

Director, University Relations

**International Student
Insurance**

Exploring Crisis “Management”





Actions needed vary dramatically based on circumstances



Best way to prepare is to think through scenarios in advance



Crisis scenarios help us identify the resources and collaborators we need



Goal is to return to your campus with an action plan to research and reach out to collaborators

Actions Needed for Managing Crises

Using a Rubric to Create a Crisis Toolkit

Consider the What? Where? When? How? Who? Of the crisis

Think about your role and responsibilities vs that of others

Who do you need to know:

- on campus
- in the community
- in the government/legal realm

What actions can you take now to:

- Help prevent the crisis in the first place
- Reduce the damage during the crisis
- Prepare to clean up from each type of crisis when it happens?

Crisis Rubric to Create your Toolkit

TOOLKIT	PRE-CRISIS/PREVENTION	DURING CRISIS	POST CRISIS
Campus			
Community			
Legal/Govt			
Others			

CRISIS # 1: **Hate/Discrimination Case**

A Chinese student, new this semester, reports incidents of being asked about stealing information to "take back to China" and causing or spreading the COVID-19 virus. They share that they thought they were jokes at first, but the comments persist, causing the student to feel unwelcome or threatened at times. According to the student, their instructors appear to notice, but do not intervene.



CRISIS # 2:

Domestic Violence Case

A student and his girlfriend (both international students) have a very tumultuous relationship. Campus police have been called multiple times to intervene when they were loud and physical on campus. Campus police have notified the international office about the situation and warns that next time there will be an arrest.



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CRISIS # 3:

Health/Medical Emergency

Four international students travel to Las Vegas over Thanksgiving Break. They are driving at night in a rented vehicle. The driver swerves off of the road to avoid a deer. Two students are banged up but are generally okay. One student is not wearing their seatbelt and is thrown from the car and dies. The student in the passenger seat is severely hurt and is in the ICU. She is in a hospital outside of Las Vegas when one of the students calls and tells you what has happened.



CRISIS # 4: Mental Health Case

A student has been struggling with bullying and adjustment issues, has tried changing accommodations, and has struggled with numerous complaints against them. This has led to a decline in mental health and an attempt on their life.

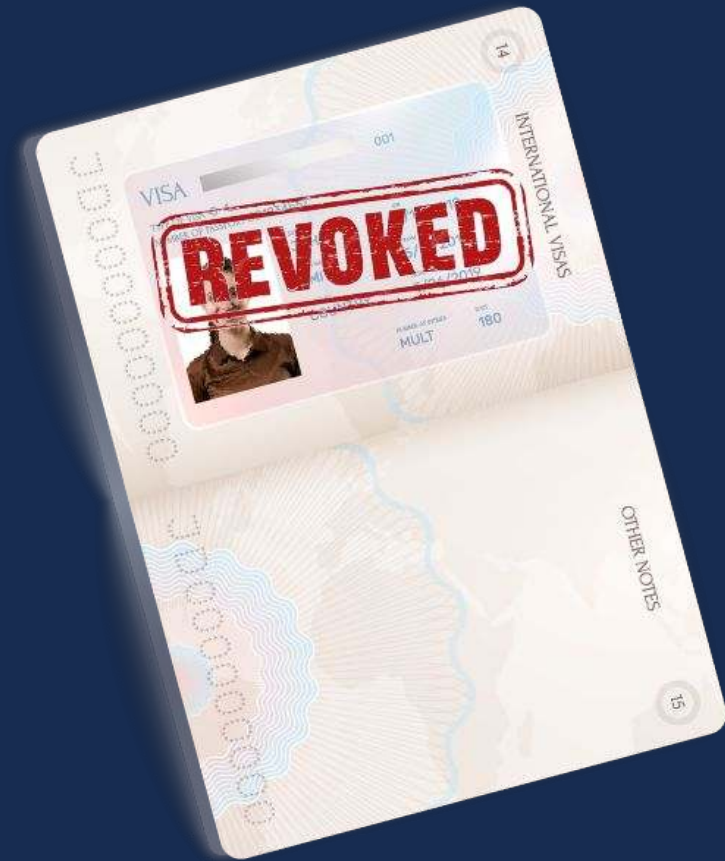


Crisis Rubric to Create your Toolkit

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CRISIS # 5: Immigration Case

One of your Egyptian PhD students has been taken into ICE custody and is in a detention facility. He is in legal J1 status on your DS-2019, but is being told by ICE that his visa has been “revoked.” His current visa, DS-2019, and I-94 are all valid (although he had previously been on a Fulbright DS-2019 for the Master’s program). You attempt to contact ICE, but no one will give you any information. The student has no money to hire an attorney. The student has committed no crime or immigration violation. The entire Muslim community both on and off campus is calling regarding his situation.



Crisis Rubric to Create your Toolkit

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INTERNATIONAL
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Resources





References

FEMA.gov

Study in the States
<https://studyinthestates.dhs.gov>

Department of State
<https://j1visa.state.gov>

Find an immigration attorney
<https://studyinthestates.dhs.gov>

Links to your school's website

Community resources

Telecounseling resources



Self-Assessment /Self-Help Tools

CENTER FOR SURVIVORS

Know Do Support | MORE

← MSU Center for Survivors



SUPPORT THE INTERNATIONAL STUDENT EMERGENCY FUND

Emergency Student Support →



College of Osteopathic Medicine
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Student Distress and Crises Guide for Faculty, Staff and Students

MSU Care and Intervention Team (CAIT)	CAIT exists to facilitate a multidisciplinary, coordinated response to reports of students, employees, or other individuals on campus who have engaged in behavior indicating a possible threat of harm to self or other members of the campus community.	Fill out MSU Care and Intervention form at ossa.msu.edu/report
Student Distress	If you have any reason to believe there is a student in distress please contact the MSUCOM CARE Team.	MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu
Academic Distress	If you notice a student struggling academically please refer the student to the Office of Academic and Career Guidance.	Office of Academic and Career Guidance com.aoguidance@msu.edu
Emotional Distress	If you believe a student is experiencing emotional distress contact the Office of Wellness & Counseling and refer them to speak with Dr. John Taylor before contacting the MSUCOM CARE Team	Office of Wellness & Counseling EL: 517-432-0141 MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu
Accommodations	If a student discloses to you that he/she has a disability or medical condition that interferes with test-taking or classroom function, please refer them to RCPD for further assistance.	Resource Center for Person with Disabilities (RCPD) 517-884-7273 MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu
Death of a Student	Information regarding the death of a student should be directed to Dr. Ruger immediately. Once you have contacted Dr. Ruger please also contact the MSUCOM CARE Team.	Associate Dean of Student Life ruger@msu.edu MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu
Aggressive Behavior	If a student is displaying aggressive behavior that is threatening the safety of any individual or is disrupting the educational environment please notify the police. Once the police have been notified please also contact the MSUCOM CARE Team.	MSU Police 517-355-2221 911 in an Emergency or if you are at MUC/DMC MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu
Threat to Self or Others	If a student expresses that he/she has the desire or intent to commit suicide or any other act of self harm contact the Police Department immediately. Once the police have been notified please also contact the MSUCOM CARE Team as well as filling out an MSU BTAT Form.	MSU Police 517-355-2221 911 in an Emergency or if you are at MUC/DMC MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu MSU_BTAT_btat.msu.edu
Sexual Misconduct*, Relationship Violence*, Stalking*	Any information related to an allegation of sexual misconduct, relationship violence or stalking must be reported to MSU's OIE and MSU police. File a report: oie.msu.edu	MSU Office of Institutional Equity (OIE) 517-353-3922 and MSU Police 517-355-2221**
Acts of Discrimination	If you witness or are made aware of any act of discrimination against a student please file a report with OIE (oie.msu.edu) and also contact the MSUCOM CARE Team.	MSU Office of Institutional Equity (OIE) 517-353-3922 MSUCOM CARE Team COM.MSUCOMCareTeam@msu.edu

*All University employees, other than those listed on the OIE website, have reporting obligation when the employee becomes aware of relationship violence or sexual misconduct allegedly perpetrated by a member of the University community (faculty, staff, or student) or occurring at a University event or on University property. (<http://oie.msu.edu/mandatory-reporting.html>)
**DMC & MUC must also notify MSU Police about situations under the RVSM policy. Use your best judgement with whether you should also contact your local police department for immediate assistance.

EMERGENCY PREPAREDNESS

Responsibilities

Preparedness is a state of readiness, especially in regards to emergencies. The Department of Public Safety Emergency Preparedness Division has three primary responsibilities.

1. Designing and conducting an annual Tabletop Exercise for critical parts of the University to test existing preparedness plans in the even of an emergency on campus.
2. Supporting and assisting with the coordination of first responders during emergency situations.
3. Providing training and information on preparedness, protection, response, recovery, and mitigation issues to the main and satellite campuses. This includes assisting the Ferris Community with the development and maintenance of emergency plans.

This webpage will allow you to access important information pertaining to emergency preparedness at FSU. Please use the links below to learn about policies and procedures that are currently in place and ways that you can take part by preparing yourself for an emergency.

Please contact the Ferris Department of Public Safety with any further questions or comments by calling (231) 591-5000.

DEPARTMENT OF PUBLIC SAFETY

- Home
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- + Emergency Management and Prevention
- Parking Rules and Regulations
- Report a Crime
- + Resources



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← https://www.ferris.edu/campus-safety/Education_Prevention_Section/index.html

Ferris State - Department of Public Safety →

- [Active Attack Response](#)
- [Alone Behind the Wheel](#)
- [Car Accidents](#)
- [Community Resources](#)
- [Crime Victim's Information](#)
- [Driving Dangers](#)
- [Dating Dangers](#)
- [Emotional Abuse](#)
- [Foul Weather Driving](#)
- [Pedestrian Safety Task Force Report](#)
- [Personal Protection Order Information](#)
- [Personal Safety Tips](#)
- [Relationship Violence Information](#)
- [Traffic Ordinance](#)
- [Traveling Abroad Safety Tips](#)
- [Under 21? MIP & Alcohol Awareness Brochure](#)
- [Vehicle Breakdowns](#)
- [What To Do When Stopped by Police](#)

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Contact Us

Department of Public Safety

1319 Cramer Cir, Big Rapids, MI 49307



INTERNATIONAL
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Hotline & Services

Emergency Line

911

Suicide & Crisis Lifeline

<https://988lifeline.org>

988

National Domestic Violence Hotline

<http://www.thehotline.org>

1-800-799-SAFE

It Gets Better Project (LGBTQ)

www.itgetsbetter.org/pages/get-help

1-866-4-U-TREVOR

Crisis Text Line

<http://www.crisistextline.org>

Text 741-741



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NAFSA: Services

NAFSA has an excellent International Student and Scholar Services Checklist for each of the categories we have gone over today.

SCAN ME





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THANK YOU!