

Catawba College - Health Insurance Enrollment Guide

Step 1: Register for your ISI Account

To enroll or extend coverage, please log in to your account. If you do not yet have an account, you can register for one now.

Login

Register

- ❖ Visit your Student Zone and select Register:

<https://administrators.internationalstudentinsurance.com/zones/catawba-college/>

The screenshot shows the ISI International Student Insurance website. At the top left is the ISI logo with the text 'INTERNATIONAL STUDENT INSURANCE'. To the right are navigation links: Administrators, Students, Parents/Guardians, Resource Center, and Events. Below this is a dark blue header with the text 'Create Your Account'. The main content area features a registration form with the following fields: Username *, Password *, Primary Email *, and Recovery Email *. A blue 'Register' button with a person icon is located at the bottom right of the form. A small blue circular icon with a question mark is visible in the bottom left corner of the page.

- ❖ You will need to enter your desired username and password, and enter the email address where you'd like your policy documents to be sent. Please note, if you do not have a secondary email to enter as the Recovery Email, you can enter your Primary Email.

Step 2: Log in to your Account

Username *

lhammond

Password *

.....

Login →

Don't have an account? [Create one now.](#)

Forgot your password? [Request a reset.](#)

- ❖ Once you've registered, enter your username and password to log in. You will receive an email notification asking you to verify your account, but you can wait to do this until after you've purchased your plan.

Step 3: Enroll in the Plan

To enroll in a new insurance plan or extend coverage on an existing plan, please click the appropriate button below.

Enroll Extend

- ❖ Once you enter your username and password to log in, you will be directed back to your Student Zone, where you will click on Enroll.

Enrolling in the Catawba College Insurance Plan

Please complete the information below for your health insurance enrollment. **You'll want to make sure to sign up for the full period of your program.**

Add Coverage? +

- ❖ You will click the + icon on the right side of the page to open up the enrollment form and enter your details.

Add Coverage?

Enrollment Code

Please contact your sponsoring organization for this information.

Your personal information:

First Name Middle Name Last Name

**Please be sure to enter your name exactly as it appears on your passport.

Date of Birth Gender Gender X

mm/dd/yyyy Choose Yes No

- ❖ You will be asked to enter an Enrollment Code, which is **CC2025**. You can then proceed with entering your personal details, including your full name as it appears on your passport, your date of birth, and your email address.

When you are traveling:

Coverage Date Ranges

✓ Choose:

10 months: 8/1/2025 – 5/31/2026

12 months: 8/1/2025 – 7/31/2026

Select Coverage Dates

End Date

mm/dd/yyyy

- ❖ When selecting your coverage dates, you'll have the option to either enroll for 10 months, from 8/1/2025 to 5/31/2025, or for the full year, from 8/1/2025 to 7/31/2025. **Please note, you are required to purchase coverage for at least 10 months, so make sure you are selecting one of these options.**

Your mailing address:
Please note, if you enter any address information, you must complete all of the address information.

Address Line 1
1111 Dellview Drive ✓

Address Line 2
✓

City
Jacksonville ✓

Postal Code
32233 ✓

Country Name
United States ✓

State Name
Florida (FL)

- ❖ You are welcome to use your home country mailing address or your mailing address in the US. You will also be required to enter your billing address, so please ensure the billing address you are entering matches the billing address of the credit card you use to purchase the plan.

Step 4: Save the Application and Continue to the Payment Page

Enrolling in the Catawba College Insurance Plan
Please complete the information below for your health insurance enrollment. **You'll want to make sure to sign up for the full period of your program.**

Add Coverage?

Leah Hammond 

Email:
lhammond@envisageglobalinsurance.com
Phone: 9047555530

Start Date:
August 01, 2025

End Date:
May 31, 2026

DOB:
March 28, 2002

Save & Continue

- ❖ You will see your policy dates and should then click Save & Continue.

Step 5: Review your Quote and Enter your Payment Details

Please review your quote below and enter your payment details to purchase enroll and purchase insurance.

Your Quote

Start: 2025-08-01	End: 2026-05-31	Date of Birth: 2002-03-28
----------------------	--------------------	------------------------------

Payment Options

Please select a payment option below:

Full Pay

Total Due Today: \$1,890.88

By paying in full, you will pay the entire balance now and will have no remaining balance.

Payment information: Fields with * are required.

    

Card Number

Expiration Month	Expiration Year	Cvv
<input type="text"/>	<input type="text"/>	<input type="text"/>

Please use the format "MM" Please use the format "YYYY"

Name On Card

- ❖ You will see a summary of your coverage along with the total premium due, and you can then enter your payment details to proceed.

Step 5: Receive your Confirmation

Congratulations!

You have been enrolled in the Catawba College insurance plan with coverage starting on 2025-09-01 and ending on 2025-10-01.

You will receive an email confirmation shortly that will include a copy of your insurance ID card, along with more information about your plan. You can also download your documents directly from here:

  

Please note - it may take 48 to 72 hours after your enrollment before you can register for your Cigna Envoy account.

Please also visit your Student Zone, where you can learn more about your insurance plan:
<https://administrators.internationalstudentinsurance.com/zones/catawba-college/>

If you have any questions about your enrollment or would like more details about your plan, please contact us and we'd be happy to assist you further.

Enjoy your time abroad!

Receipt	
Policies	01974023-6bb4-72d1-b32b-d304add2f4d7 (primary)
Transaction ID	121067031032
Payment Date	June 05, 2025
Amount Charged	\$192.82

- ❖ Once you click Pay and Enroll, your application will be processed, and you will be taken to the confirmation page, where you can download your insurance ID card and Visa Letter. This page will also include a copy of your payment receipt, and your documents via be sent to you via email after purchase.

Step 6: Verify your Account



Thank you for registering!

Please verify your email address by clicking the following link:
<https://administrators.internationalstudentinsurance.com/account/register/verify/?q=0197464b-edd1-7022-9ffa-dd3c169677dd>

****You may need to copy and paste the above link into your web browser to successfully verify your account.**

- ❖ Once you've enrolled in the plan, you will want to make sure to verify your ISI account. You will receive an email prompting you to do this. *Please note, you may need to copy and paste the link included in the Verification Email into your web browser to successfully verify your account.*

Account Dashboard

× Your account has been verified.

Dashboard Management ▾

- ❖ It will then show your account as being verified, and you will be able to view your plan details and make policy updates, such as updating your personal details, extending coverage, etc.

If you need help or have any questions, please contact customer service at the following:

customercare@internationalstudentinsurance.com

Toll Free USA (888) 758-4358

Direct USA +1 (904) 758-4426