AirDoctor

AirDoctor gives you the power to speak to a licensed doctor by web, phone, or mobile app in minutes from the comfort of your own home!

Please review your policy wording for more information on the number of free AirDoctor visits included in your plan.

To get started, visit https://air-dr.com/webapp/ to setup your account for the first time.
You will be able to register for AirDoctor 48 to 72 hours after you are enrolled in the health insurance plan.

1. Confirm Personal Details

Select **Log In** on the top of the AirDoctor home page.

Step 1: Enter Your Email Address. This should be the email associated with your insurance enrollments.
Step 2: Select Continue with Email.
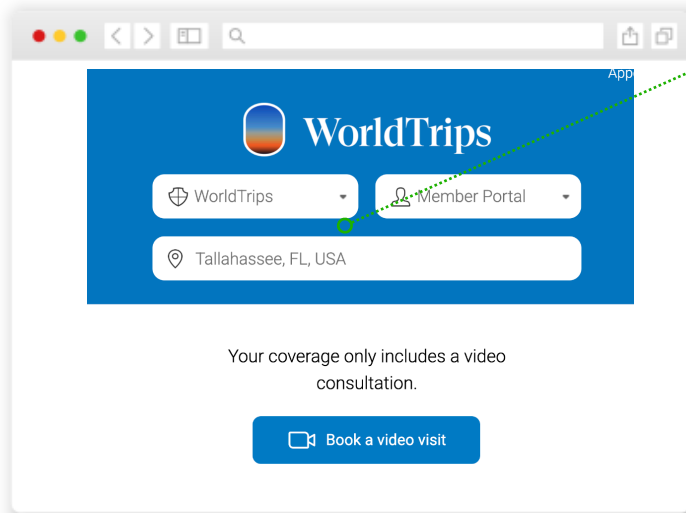Step 3: Enter your First and Last Name, and create your password.

2. Add your Coverage

You will need to add your coverage by selecting your insurance provider. This will be **WorldTrips**.

From there, you will be prompted to enter your Certificate Number, which will be the 9 digit WorldTrips certificate number on your insurance ID card.

3. Schedule your Visit

You will then be able to book a virtual visit as needed.

Please note: You will need to allow AirDoctor permission to access your location through your web browser before you will be able to proceed with scheduling a virtual visit.

4. Download the App

Once your account is created, you can seek care by phone, online, or through the AirDoctor mobile apps.

Consultation Times

AirDoctor consultations are based on the current demand, with an average wait time of 45 minutes, and 80% of appointments occurring within 3 hours.

Need Help? WorldTrips members can contact Customer Support for additional assistance.
Inside the U.S.: +1 (800) 605-2282
Outside the U.S.: +1 (317) 262-2132 (collect calls accepted)

*Note: In the United States, Air Doctor is limited to telehealth services. For in-person visits within the U.S., participants should use the **UnitedHealthcare PPO network**. You can locate in-network providers through your Group Zone.