



## MDLIVE

### BE ON YOUR WAY TO FEELING BETTER WITH MDLIVE.

MDLIVE provides anytime access to board-certified doctors and pediatricians from where it's most convenient - home, office, or on the go. You can have a virtual consultation to diagnose non-emergency medical issues over the phone or through secure video on your computer or smartphone.

### USE YOUR TELEMEDICINE BENEFIT AT NO COST TO YOU!

- 24/7 access to consult with a licensed physician by phone or Video
- **\$0 consult fee and unlimited visits for all covered family members**
- Physician can write non-maintenance prescriptions when applicable
- Visit [www.mdlive.com/myewellness](http://www.mdlive.com/myewellness) or call 888-976-0802 (on your ID Card)

### GET STARTED TODAY!

MDLIVE provides anytime access to board-certified doctors and pediatricians from where it's most convenient - home, office, or on the go. You can have a virtual consult to diagnose non-emergency medical issues over the phone or through secure video on your computer or smartphone.

#### The provider will see you now!



**Online Video**  
See a provider using your computer over the Internet



**Phone Call**  
No Webcam? No problem!  
Talk to a provider over the phone!



**Secure E-mail Advice**  
Ask questions and get advice privately using secure E-mail





## NEXT YOU WILL SEE THE PATIENT SIGN UP MENU

Simply fill out all the information requested in the application and create your user name and password. If you do not fill in the required field a message will show which field is missing information. Not all fields are required.

Once you CLICK Continue you are ready to schedule a phone call or video consultation with a doctor for **\$0 copay**.

**MDLIVE** Member Login

1 Identify Member 2 Update Account 3 Complete Profile

### Patient Sign Up

Welcome to MDLIVE. Let's start by updating your MDLIVE account.

\*Denotes required fields

*First Name:	<input type="text" value="First Name"/>	*Last Name:	<input type="text" value="Last Name"/>
*Primary Phone:	<input type="text" value="Primary Phone Number"/>	*Alternate Phone:	<input type="text" value="Alternate Phone Number"/>
Address:	<input type="text" value="Address"/>	Address (Line 2):	<input type="text" value="Address (Line 2)"/>
*City:	<input type="text" value="City"/>	*State:	<input type="text" value="Alabama"/>
*Zip:	<input type="text" value="Zip"/>		
Birthdate:	<input type="text" value="Month"/> <input type="text" value="Day"/> <input type="text" value="Year"/>	Gender:	<input type="text" value="Gender"/>
*E-mail:	<input type="text" value="Email address"/>		
*Confirm E-mail:	<input type="text" value="Confirm Email address"/>		
*Username:	<input type="text" value="Username"/>	<b>User ID Guidelines</b>	<ul style="list-style-type: none"><li>Must be at least 8 characters in length</li><li>Cannot include special character (%, %, *, etc)</li></ul>
*Password:	<input type="text" value="Password"/>	<b>Password Guidelines</b>	<ul style="list-style-type: none"><li>Must be different from your Username</li><li>Must be between 8 to 15 characters</li><li>Must contain at least one letter</li><li>Not more than 2 repeating character</li><li>Special characters OR (% , % , * , etc )</li><li>Recommended to use upper case character</li></ul>
*Confirm Password:	<input type="text" value="Confirm Password"/>		
*Security Question:	<input type="text" value="What year did you graduate from high school (format YYYY)?"/>		
*Answer:	<input type="text" value="Answer"/>		

Keep me up to date on my MDLIVE benefits, features and services via email.

**CONTINUE**

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### Disclaimers:

\* MDLIVE physicians may not treat any children with urinary symptoms.

\* Parents/guardian will be required to complete a different medical history disclosure form for children under the age of 36-months prior to making an appointment with an MDLIVE physician. Children under 36 months who present with fever must be referred to their pediatrician (medical home), child-friendly urgent care center or emergency department for clinical evaluation and care.

\*\* MDLIVE Services are limited to only video consultations with the ability to prescribe in Idaho. In Arkansas, an initial visit must be completed via video. After an initial visit, subsequent consultations may be completed via phone.

Disclaimers: MDLIVE does not replace the primary care physician. MDLIVE operates subject to state regulation and may not be available in certain states. \*MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. For complete terms of use visit /myewellness/terms\_of\_use