



# All360Health

All360Health gives you the power to speak to a licensed doctor by web or phone in minutes whenever you're abroad! With your IMG insurance plan, All360Health is included and allows you to seek medical care with no deductible and no cost to pay!

To get started, visit [www.all360health.com](http://www.all360health.com) to setup your account for the first time.

Please note - you can only register once your plan has started.

If you are not already registered, please click on Create Your Account below to setup your profile

E-mail address

Password [Forgot your password?](#)

**LOG IN**

Don't have an account?  
[> CREATE YOUR ACCOUNT](#)

## 1. Create Your Account

To set up your account, visit [www.all360health.com](http://www.all360health.com) and select "Create your Account".

- **Under 18?** If you are a minor, you will need to call All360Health at **+44 (0)20 3499 0736** to register. They will need the contact details of your parent/guardian to set up your account.

[Back](#)

Create your account

E-mail address\*

The password must contain at least 8 characters, a number, a lower case letter and a capital letter.

Password\*  Repeat Password\*

Name\*  Last name\*

Birth date\*  Gender identity\*

Sex at birth\*  Why are you asking this question? Country\*

Telephone number\*  Language\*

I,

Membership / Access code\*

I have read and agree to the [Terms & Conditions](#)

I have read and agree to the [Privacy Notice](#)

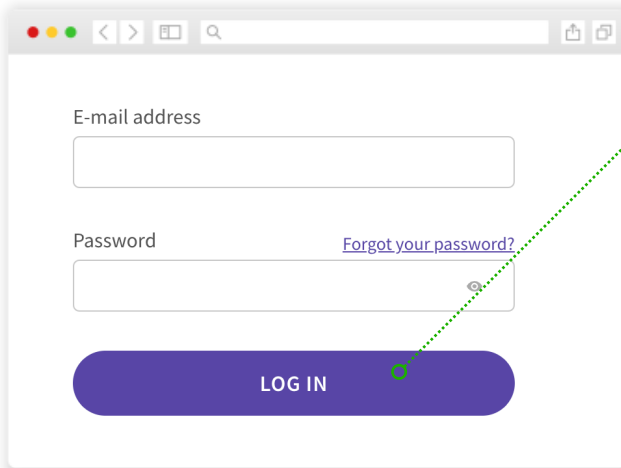
\*Required fields

**REGISTER**

## 2. Enter your Personal Details

Complete the registration form with your personal details.

- **Membership/Access Code:** This is your IMG Insured ID number, which you can find on your insurance ID card.
- **UK Registration:** When registering in the UK, you will be prompted to provide additional ID verification. This can be done online.



The image shows a web browser window with a login form. The form has two input fields: "E-mail address" and "Password". Below the "Password" field is a link that says "Forgot your password?". At the bottom of the form is a purple button labeled "LOG IN". A green dotted line points from the "LOG IN" button to the text on the right.

### 3. Confirm Account and Login

When you've finished enter your personal details, just click "Register". You will receive an email confirmation from All360Health (please check your Junk folder) that will include a link to activate your account.

You can then log in entering your email address and password.

### Common Issues All360Health Doctors Treat Include

Respiratory Infection, Allergies, Bronchitis, Cold and Flu Symptoms, Skin Problems, Sinus Problems, and more!

All360Health is not for emergencies, and conditions that can't be treated remotely include (but are not limited to): Chest Pains, Shortness of Breath, Severe Abdominal Pain, Heavy Bleeding, Thoughts of Suicide or Self-harm, Seizures, Loss of Consciousness/Blackouts, and High Fever.

### Consultation Times

All360Health consultations are based on the current demand. Sometimes you can seek care within the hour and other times it can take a few hours for your consultation. 80% of callbacks will occur in 4 hours or less. Please be patient!

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